

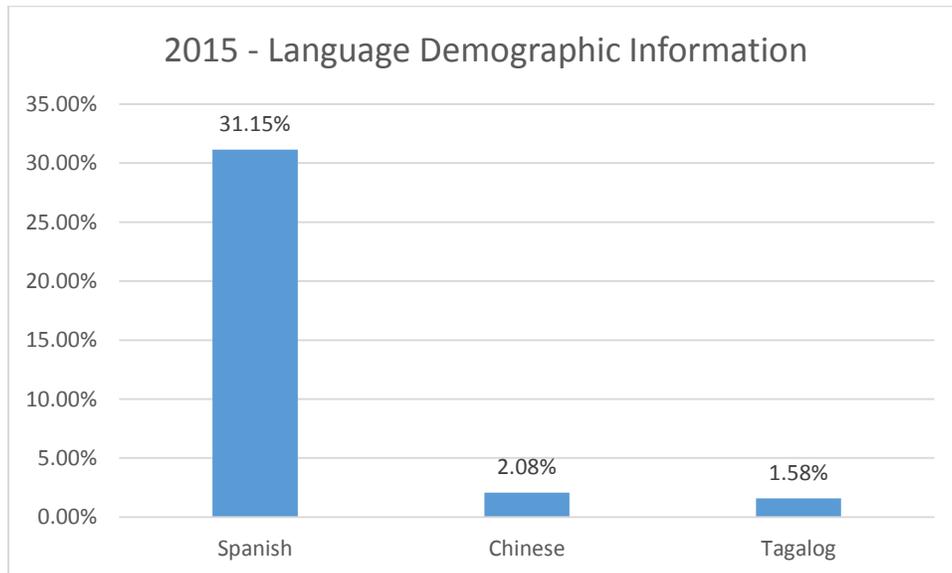
Results of the 2015 Enrollee Demographic Profile Assessment

During the 2015 Enrollee demographic profile assessment, it was determined that, in addition to English, Spanish is one of our threshold languages. Using Census information, we found approximately 31.15% of our Enrollee population speak Spanish. The two other languages which came the closest to being included in our threshold languages are Chinese (approximately 2.08% of our Enrollee population speak this language) and Tagalog (approximately 1.58% of our Enrollee population speak this language).

Standards for Enrollee Assessment

Enrollee assessment is done using the following steps:

- U.S. Census Bureau information is used to assess the percentage of individuals which speak particular languages in specific counties.
- This percentage is multiplied by the number of Holman Enrollees in those specific counties. These percentages are added across all counties and if the percentage is 5% or greater, then this language is considered a **threshold** language.
- This assessment will be completed every three (3) years.



Note: These percentages represent the estimated percent of The Holman Group enrollees who speak Spanish, Chinese and Tagalog.

Data Sources

Statistically valid language data is retrieved from the American Community Survey census data. Two websites will be used to provide this information: <http://factfinder.census.gov> and/or <http://www.mla.org>.